

Lifetime **Warranty**

Pre-Installation Warranty: Each Junckers board is carefully inspected before it leaves our factory. However, we urge you and your installer to inspect each plank prior to installation. If any board is determined to contain manufacturing defects, simply set it aside and return the uncut plank to your Junckers dealer and it will be replaced free of charge. As with all natural living products, variations in color and grain are to be expected, and often desired. Your selection in many cases can be made from a variety of styles: Classic, Harmony or Variation. Each style contains varying degrees of color variation and natural character markings in the wood. To assist you in making your selection, we recommend a thorough review of our Style Charts for detailed descriptions and pictures of the natural characteristics found in each option.

Lifetime Structural Warranty: All Junckers flooring is manufactured from solid hardwood, no veneers or soft center fillers are ever used. Many Junckers products contain two parallel strips bonded together by an industry-exclusive dovetail joining process. Wide board products do not contain a center dovetail joint, but may contain finger joints that join several wide width pieces end to end to create one plank. In the unlikely event that any structural aspect fails, we will repair or replace your floor (our option) at no charge, for as long as you own your home.

Lifetime Installation System Warranty: We warrant all our recommended floor installation methods for long-lasting performance. This warranty only applies to components manufactured by Junckers. If any Junckers installation component fails, we will repair or replace your floor (our option) at no charge for as long as you own your home. This full lifetime warranty is valid on the complete Junckers product line provided that your floor is installed in compliance with Junckers' installation instructions.

Radiant Heat Warranty: The floor needs to be installed according to Junckers' specific instructions for use over radiant heat. It is also important that the surface temperature of the hardwood floor does not exceed 85°F.

Resurfacing Warranty: Your floor's greatest asset is the thickness of its wear surface. This directly relates to how many times your floor can be sanded and refinished to look like new. Junckers' solid 7/8" and 3/4" products offer one of the thickest wear surface available and warrant your floor can be professionally refinished at least seven times.

Junckers' solid 9/16" profile is warranted for at least four complete resurfacings when performed within standard specifications. Drum sanding by a professional should remove no more than 1/32" of wear surface per sanding.

25-Year Finish Warranty: Your Junckers no-wax polyurethane finish is warranted not to wear through for a full 25 years when properly maintained under the recommended Junckers Maintenance Program.

Exclusions from Warranties

1. Environmental Reaction: All solid hardwood products will expand when exposed to moisture, and conversely, contract should the wood become dry. During a normal seasonal cycle, changes will occur in the relative humidity as the home is heated or cooled. The moisture content of your floor will fluctuate and may result in occasional separations between the boards. This is a natural occurrence and is not considered to be a defect.

2. Sunlight (Ultraviolet Light) Reaction: Normal exposure to sunlight may cause subtle changes in the color of any hardwood floor. This reaction to ultraviolet light (also produced by florescent lights) causes a physical change in the wood's chemistry and changes its color. Window coverings should be used to minimize the effects and area rugs should be moved occasionally, as they block ultraviolet light and may give the appearance of discoloring under the rug. **Merbau and Jatoba for example, will darken and develop a deep red patina over time.** Periodic movement of area rugs is recommended to allow the floor to change more evenly.

3. External Sources: Damage caused by moisture, spiked heels, sharp objects, gravel, sand or other abrasives or corresponding scratches, loss of gloss, indentations, unprotected chair and furniture legs and pet claws is excluded from these warranties. Full bathrooms and laundry rooms have the potential to introduce large volumes of moisture to the floor. Use of hardwood flooring in these rooms are not recommended.

4. Pre-installation Inspection: Boards are eligible for replacement if they contain manufacturing defects. Boards that are subjectively viewed as unacceptable but fall within Junckers' grading standards are not eligible for replacement. Boards containing visible manufacturing defects which are installed are eligible for material replacement only.

5. Maintenance: Maintenance of your Junckers floor must follow the instructions detailed in the maintenance section of this brochure. Wet mopping or use of unauthorized maintenance products will void the warranty. Spills that are not wiped up immediately or allowed to penetrate the joints will damage the floor.

This program is limited to residential applications only and does not apply to commercial or industrial use. This warranty will not apply to any product which is abused, improperly installed, improperly maintained, or damage caused by insects, floods, pet urine, plumbing leaks, moisture intrusion, building defects or circumstances beyond our control. Junckers will not be liable for any incidental, special or consequential damages, including the loss of time or inconvenience.

Junckers Hardwood, Inc. complies with industry standards for fit and finish tolerances.

This warranty covers all Junckers products purchased after January 1, 2005, and extends only to the original purchaser for as long as he or she owns the home. No agent, dealer, installer, fabricator or employee of Junckers Hardwood, Inc. has the authority to increase or alter the obligations or limitations of this warranty. In the event warranty service is required, please contact the dealer in which the flooring was purchased to arrange for an inspection.